#### **INTRODUCING THE 1LIFE ONLINE PORTAL**

One of the first comprehensive digital solutions for emerging market brokers





In 2019, 1Life launched a digital solution for emerging market brokers, enabling them to change lives through an uncomplicated insurance and servicing digital solution. It is a web-based platform, accessible through any smart device that enables life and funeral insurance sales, administration, and servicing.

# Why sign-up on the portal?



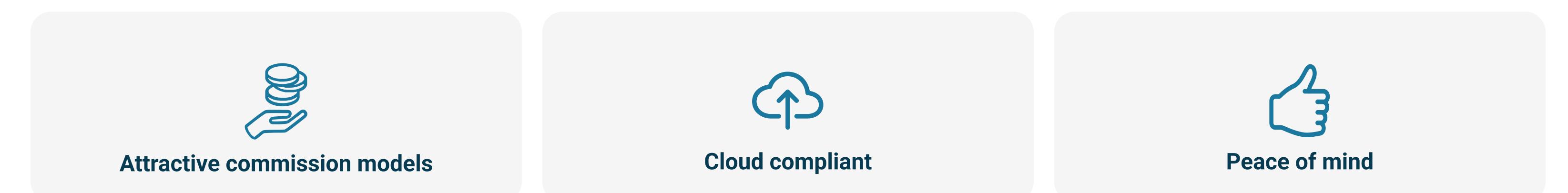
#### **Builds Trust with the client**

Application and acceptance on a 1Life platform boost clients' trust in the product, process, and broker.



#### **Diversify your business**

Assists you to enter other consumer markets and enables faster face-to-face sales to any employed SA citizen, government workers and business owners, with bulk debit order facilities for groupschemes.



# **MORE Time**

## **Onboarding Time**

Reduce onboarding time from two weeks to under 10 minutes. Sign-up can take as little as 1 minute.

# Paperless, secure on the spot policy acceptance

Through one-time pin functionality, background digital signature uploads and the provision of

# Automated compliance and POPIEA permissions

With ongoing updates built into the system.

## **Autofill capabilities**

Assists with accurate population of content, reduce errors and eliminate the need to duplicate information already added. Easy

### **Immediate notification**

Clients are notified at point of sale of olicy acceptance, together with the policy document being issued via sms or email and payment can be deducted electronic policy documents.

Intuitive premium system

Intuitively determines premium

based on information provided.

## Fast claims processing

Via rapid process automation. Funeral claims can be accepted within 5 minutes. edit and delete options. This speeds up the sales process.

	Name:	
Your broker consultant:	Cell:	
	Email:	

# **Get MORE with 1Life**

To book a demonstration or for more information, let's talk 1-to-1<sup>™</sup> brokerservices@1life.co.za



1Life is a Licensed Life Insurer and Financial Services Provider. Administered by Wealthport, a Licensed Administrative FSP and Retirement Fund Administrator.



### Improve the quality of business

with live background- and onboarding checks through online live links to the credit bureau database that helps with verification of the applicant; and Home Affairs database that ensures id number match-ups. This ensures the minimisation of risk when it comes to id and person match-ups, identification of beneficiaries at claim stage and identification of foreign nationals.

#### **Improve retention**

through immediate or scheduled debit/stop order collections.

## Easy to use at sales activations

at Shopping Malls, conferences and other activations.

## **Real-time sales reporting**

keeps you updated on pipeline

## Variety of payment options

### Welcome sms and email

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bulk debit orders, Mobipay, POS at major retail partners, or EFT compliant and DEBICHECK compliant. And, on the spot verification of bank accounts.

sent to client immediately, together with policy documents.

# A very simple process

## Takes only one minute

Complete client details on the system.

ID verification, background checks done on the spot.

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Shows client which products they qualify for and client chooses a plan and agrees to Ts & Cs.

Client chooses additional benefits such as groceries or airtime. Client chooses additional family members to add to the policy and the same ID verification, background checks done on the spot.

Payment is done immediately. This can be only the first premium or an upfront payment of several premiums.

Policy is approved or declined.

Client chooses payment option and verification from bank is obtained.

Client adds beneficiaries and the same ID verifications are done.

System intuitively determines premium.

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SMS receipt of payment issued.

Option to refer a friend in which case a link to signup will go to friends.

Policy issued, client receives SMS and email with policy docs.

Added value



Client now has access to app, to view policy, beneficiaries, payments, etcetera, and can lodge enquiries.

At claim stage, client can upload all required claim documentation directly onto the app. Verification of the claim takes place as well as verification of deceased, beneficiaries and bank account information.

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Before pay-out of claim takes place, any arrear premiums are deducted. Claim confirmation and pay-out letter is issued,. Claim is paid to the beneficiary and claims register is generated.

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	Name:	
our broker	Cell:	
	Email:	

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